

## **WARRANTY**

The following warranty table provides the applicable warranty for the following products;

Takagi GS-2000W-AU(Rapid20) and GS-2600W-AU(Rapid26)

### **TABLE OF APPLICABLE WARRANTY PERIODS**

<b>COMPONENT</b>	<b>WARRANTY PERIOD – PARTS ONLY</b>	<b>WARRANTY PERIOD - LABOUR</b>
Gas booster – heat exchanger only	10 years	3 year
Gas booster – all other components	3 years	3 year
Installation	n/a	3 year

Where a labour warranty period has expired the customer is liable to pay the labour required to replace or fix the component.

### **TERMS OF WARRANTY AND EXCLUSIONS**

To the extent permitted by Australian Consumer Law (ACL), this warranty does not cover the following:

1. If you request a call out and it is found that the fault is not covered by the warranty, you are responsible for our standard call out charge. If you choose to have the non-warranty component repaired it will be at your cost;
2. Defects or faults caused during the installation of the appliance;
3. Defects or faults caused by misuse, abnormal strain, or accidental damage;
4. Damage by Acts of God such as floods, storms, fire, lightning strikes and alike, or other circumstances outside the control of LEDA/TAKAGI;
5. Corrosion caused by lack of maintenance,
6. Scale formation or corrosion where the appliance has been connected to water qualities that are outside the recommendations outlined in the manual;
7. Faulty water plumbing including excessive water pressure, blocked pipework or water strainers, and inappropriate water flow restricting devices. Please note the minimum flow rate in the installation instructions. If the minimum flow rate cannot be achieved due to inappropriate water flow restricting devices the product should not be installed.
8. Faulty gas plumbing including undersized gas lines and incorrect gas type selection;

9. Any parts not supplied by LEDA/TAKAGI;
10. All consequential loss, property damage, personal injury or economic loss;
11. Where the appliance is installed on premises other than residential;
12. Freight and traveling costs outside a radius of 30 kilometers from the point of purchase or the nearest authorized service agent;
13. Out of normal business hours call-out fees.

Where a component is replaced or repaired under warranty, the balance of the original warranty remains effective. The replaced or repaired part does not carry a new warranty.

